



RETURN MERCHANDISE AUTHORIZATION FORM (RMA)

For questions and RMA Numbers, please contact our Customer Service Department by phone toll free at 1-800-DNA-LV01 (1-800-362-5801) or by email RMA@dnatactical.com.

We strive to provide the best customer service experience. If you are not completely satisfied with your purchase, we will make every effort to process a return request made **within 30 days of purchase**, subject to the terms of our Return Policy at www.dnatactical.com.

To process your return:

1. Review our full Return Policy at www.dnatactical.com to see if your purchase is eligible for a return.
2. Contact our customer service representative at the phone number or email address included above to obtain an RMA Number.
3. Complete this form thoroughly and include a copy of this form in your return shipment or bring a copy to your return appointment.
4. Please ship returns via the carrier of your choice to the warehouse address listed at the end of this form.

Despite our efforts, the item you wish to exchange may not be available, and as such, we may not be able to process the requested exchange. We reserve the right to issue a refund for any item in lieu of fulfilling an exchange request, and in such an event, we will contact you to arrange a refund in the purchase amount to the credit card used to purchase the item or to the purchasing customer's account with us.

Customer Information:

Name (First and Last):	
Cell Phone Number:	Work Phone Number:
Email Address:	
RMA Number:	
Invoice Number:	
Refund or Credit Requested:	
<input type="checkbox"/> Please credit the credit card used to make the purchase.	
<input type="checkbox"/> Please issue a credit to purchaser's DNA Tactical account.	

Billing Address

Name:		
Street Address:		
City:	State:	Zip Code:

Shipping Address

Name:		
Street Address:		
City:	State:	Zip Code:
Attn:		

Product Information

Item was (select one): <input type="checkbox"/> Purchased by me <input type="checkbox"/> A gift. Purchasers name:



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Reason for Return*	Item Number	Quantity	Description of Item	Unit Price	SKU

*** Reason for Return: Please include the reference number for the reason that best describes your return. If none of these apply, please include your reason in the "Comments" section below.**

Product too small Qv2S-001	Received too late Qv2RL-036	Qv2RG-077 = Returning a gift
Product too large Qv2L-011	Did not order item Qv2NOI-101	Qv2CM-068 = Changed my mind
Product damaged during shipping Qv2DS-009	Ordered wrong item Qv2OWI-010	Qv2PD-045 = Product defective
Different from website description or picture Qv2DWD-025	Missing parts or accessories Qv2MP-080	Found better price elsewhere Qv2BP-199
Products DOA – arrived dead on arrival Qv2DA-099	Ordered extra/returning unwanted Qv2OEUW-055	Quality not as expected Qv2QC-119

Comments:

By completing and signing this RMA Form and returning these items to us, you acknowledge that you have read and agree to the terms of our return policy available on our website at www.dnatactical.com. You also expressly acknowledge and agree that DNA Tactical, Inc. is not responsible for any items lost in transit.

Signature: _____

Dated: _____

Name: _____

**PLEASE SHIP RETURNS TO OUR
WAREHOUSE ADDRESS:**

DNA TACTICAL INC.
ATTENTION: CUSTOMER RETURNS
3111 S. VALLEY VIEW BOULEVARD
SUITE B-105
LAS VEGAS, NEVADA 89102